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6 **TECHNICAL REVIEW DRAFT**

7 **D401.01:202X**

8 **Documentation Requirements for Audiovisual Systems**

9 **AVIXA DRAFT STANDARD**

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ICS: 33.160.01

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Tech Review Draft

16 **ANSI/AVIXA D401.01:202X**

17 **Documentation Requirements for Audiovisual Systems**

18

19 **Abstract**

20 This Standard defines a process for determining documentation requirements for professional audiovisual (AV)  
21 system projects. The Standard defines the minimum documentation required to coordinate and deliver all  
22 audiovisual communication system projects.

23 The process aligns architectural, engineering, and construction documentation to coordinate and deliver complete  
24 audiovisual communication system projects.

25 **Keywords**

26 Audiovisual; Audiovisual Communications; audio; visual; video; AV system; AV design; AV documentation; AV  
27 infrastructure; AV installation; AV projects; best practice; construction documentation; coordination; framework; IT  
28 infrastructure (structured cabling)

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39 **Foreword**

40 This Standard provides a framework for determining requirements, responsibility of creation, and delivery tracking  
41 of documentation for an audiovisual project. This revision uses the concept of levels of project complexity to  
42 define minimum documentation requirements. It applies to all audiovisual project types, sizes, and lends guidance  
43 for circumstances when additional documents are needed. Using this Standard's processes should lead to open  
44 communication and a mutual understanding among all project stakeholders of both design and user intent and  
45 thus, increase the likelihood of a successful outcome.

46 **About AVIXA**

47 AVIXA is the Audiovisual and Integrated Experience Association, producer of InfoComm trade shows around the  
48 world, co-owner of Integrated Systems Europe, and the international trade association representing the  
49 audiovisual industry. Established in 1939, AVIXA has more than 11,400 enterprises and individual members,  
50 including manufacturers, systems integrators, dealers and distributors, consultants, programmers, live events  
51 companies, technology managers, content producers, and multimedia professionals from more than 80 countries.  
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53 professional collaboration, information, and community, and is the leading resource for AV standards, certification,  
54 training, market intelligence and thought leadership.

55 AVIXA is an ANSI accredited Standards Development Organization (SDO). The work of preparing standards is  
56 carried out through AVIXA Task Groups with oversight by the AVIXA Standards Steering Committee and governed  
57 by the AVIXA Board of Directors.

58 Suggestions for improving this document are welcome. They should be sent to [standards@avixa.org](mailto:standards@avixa.org).

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116 **0. INTRODUCTION**

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117 This Standard defines a process for determining documentation requirements, responsibilities for document  
118 creation, approval and distribution, and a means of documenting the workflow for professional audiovisual  
119 communication systems.

120 An audiovisual communication system project can range from simple to complex encompassing a broad range of  
121 AV equipment and technologies. Many projects depend on a team of professionals to perform a variety of tasks. As  
122 audiovisual systems and related projects increase in complexity, the chance of misconfiguration, improper  
123 installation, and failure to conform to the project objectives also increases. A well-defined understanding and  
124 agreement of requirements, tasks to be performed, responsibilities, and deliverables is central to the success of  
125 any project. Documentation provides a mechanism for communicating these elements to the project's  
126 stakeholders but is often overlooked as too time-intensive or unnecessary.

127 This Standard recognizes that documentation needs vary from project to project and there is no single path to  
128 success. Standardized and thorough project documentation assures that the AV industry integrates well with other  
129 design and construction trades working on projects. While a minimum requirement for project documentation is  
130 provided; the project stakeholders always have the option to include additional documentation. Different regions  
131 will have best practices, tools, and approaches that can be adapted to the unique needs and context of any  
132 project.

133

## 134 1. SCOPE, PURPOSE, AND APPLICATION

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### 135 1.1. Scope

136 This Standard defines a process for determining documentation requirements, responsibilities for document  
137 creation, approval and distribution, and a means of documenting the documentation flow for professional  
138 audiovisual communication system projects.

139 This Standard defines projects as simple, moderate, or complex, and identifies minimum documentation  
140 requirements for each project profile. Criteria is provided to help you determine the profile of your project as it  
141 relates to required documentation.

142 Documentation can increase the likelihood of a project's success by providing a basis for informed decision-making  
143 in determining actions. When incorporated into the audiovisual communication system project, documentation can:

- 144 a) Increase transparency and promote information sharing with the Customer, other associated stakeholders  
145 (Architects, Engineers, Design Consultants, Contractors, Manufacturers, etc.) and across the project team.
- 146 b) Provide a mechanism for developing a common understanding of the various elements of a project  
147 including the objectives, needs, requirements, and interests of the key stakeholders.
- 148 c) Improve risk identification and mitigation efforts through planning for potential risk events which may  
149 impact the project.
- 150 d) Enhance the project's success by providing the necessary information design, implementation, acceptance  
151 process, and post- installation support.

152 During any project, the related documentation will evolve as circumstances and conditions arise or change. This  
153 Standard considers project documentation to be a living and changing entity, with additions and modifications  
154 made to existing documents as needed.

### 155 1.2. Purpose

156 The purpose of this Standard is to define the documentation required for an AV communications system project.  
157 Establishing a method for identifying project documentation tasks and assigning responsibilities to team members  
158 can save time and money in the long term. Therefore, it is not the purpose of this Standard to increase the amount  
159 of required documentation, but rather to define the necessary documentation for project success.

160 In order to define documentation, all project stakeholders must agree on the AV system's:

- 161 a) Agreed-upon solution for meeting the *user intent, design, and budget*.
- 162 b) Applicable elements and determined level of required detail.
- 163 c) Functional capabilities.
- 164 d) Interconnections with other networks or systems.
- 165 e) Path to implementation.
- 166 f) Requirements for closeout of project.

167 The output of these agreed upon items (or tasks) becomes the project documentation.

168 This Standard is intended to complement (and not replace) existing project management methods, while integrating  
169 with commonly accepted project phases across other design and construction trades.

### 170 **1.3. Application**

171 This Standard applies to all project types, approaches, and management methods. It also applies to all parties  
172 involved in the project and their respective areas of expertise and skills.

173 This Standard applies to and acknowledges that every project:

- 174 a) Shall aim to meet end-user requirements.
- 175 b) Requires a minimum set of documentation.
- 176 c) Supports varying circumstances and purposes that may require additional documentation beyond the  
177 minimum described in this Standard.
- 178 d) Should be executed in the most efficient and accurate manner.
- 179 e) Will have a range of project delivery methods, including but not limited to: owner led design build,  
180 consultant led design build, integrator led design build, and any manner of consultant design, bid and build  
181 projects.
- 182 f) Will have its own project management method or model.

183 Document names may differ per region, but the information conveyed is similar. The concepts and examples in this  
184 Standard should be modified and adapted to fit distinctive project requirements, characteristics, and culture. The  
185 process aligns architectural, engineering, and construction documentation and typical project phases to coordinate  
186 and deliver complete audiovisual communication system projects.

### 187 **1.4. Exclusions**

188 This Standard:

- 189 a) Does not assume a specific project sequence.
- 190 b) Does not attest to the accuracy of the design or performance specifications but defines the documentation  
191 that shall be included in the design package and allows for additional documentation.
- 192 c) Does not assure quality of work.
- 193 d) Cannot be applied without considering each project's individual parameters and circumstances.
- 194 e) Is not a how-to guide for project management; instructions; or tasks.
- 195 f) Does not provide complete guidelines for risk management. Project stakeholders should refer to materials  
196 from risk management professionals for further elaboration.
- 197 g) Does not assume that the project documentation process used by other related trades (architectural,  
198 contractors, etc.) will adhere to a consistent standard across various projects and companies.



199 h) Does not supersede or define any documentation or coordination required by regulatory authorities having  
200 jurisdiction over a project.

## 201 **2. REFERENCED PUBLICATIONS**

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### 202 **2.1. Normative References**

203 There are no normative references.

## 204 **3. DEFINITIONS**

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205 For the purposes of this document, the following definitions apply:

### 206 **3.1. Acronyms**

207  
208 BOM Bill of Materials  
209 BOL Bill of Labor  
210 BOS Bill of Services  
211 IP Internet Protocol  
212 MAC Media Access Control  
213 RACI Responsible/Approves/Consulted/Informed  
214 TCP/IP Terminal Control Protocol/Internet Protocol  
215

### 216 **3.2. Definitions**

#### 217 **Bill of Labor**

218 A list of standard work hours, sometimes divided by type or class of work to be done, required for the installation of  
219 a project.

#### 220 **Bill of Materials (BOM)**

221 A list of the materials, sub-assemblies, parts, and the quantities of each needed to build the project. The BOM should  
222 reflect pertinent information based on the current phase of the project. It is not necessarily limited to being solely  
223 an equipment list and can include a description, serial number, TCP/IP and MAC information, warranty details, or  
224 other pertinent information.

#### 225 **Bill of Services**

226 A list of additional services (e.g., project management, programming, documentation package, etc.) with associated  
227 costs or work hours, required for the completion of a project.

#### 228 **charter**

229 A formal document defining the scope, objectives and people who are participating in a project.

#### 230 **consultant**

231 A person or firm, typically working for the project's architect, who provides independent advice and design services.

232

233 **consulted**

234 A role in the *Responsibilities Assignment Matrix*. See Section 5.2

235 **integrator**

236 A person or firm, typically working for the owner or General/Electrical Contractor, who provides design, product  
237 sales, and installation services for AV projects.

238 **internet protocol (IP)**

239 A set of rules governing the format of data sent over the internet or other network.

240 **media access control (MAC)**

241 The unique, physical address of a network port on a device.

242 **milestone**

243 An action or event marking a significant change or stage in the project.

244 **network**

245 As used in this Standard, includes, and is not limited to, any physical or logical addresses, protocols, means of  
246 configuration, security provisions, and other details that will vary by type of project/equipment and type of  
247 networking.

248 **responsibility assignment matrix**

249 A chart showing what entities have responsibility for individual tasks, including who needs to provide information  
250 and who receives the information once it is compiled. Sometimes referred to as a RAM, RACI, or linear responsibility  
251 chart.

252 **stakeholder**

253 Anybody who has an active role in planning, design, procurement, and implementation of a project.

254 **trades**

255 Skilled jobs, typically requiring manual skills and special training, such as carpenters, electricians, HVAC, etc.

## 256 **4. SIZE UP THE PROJECT**

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257 Understanding the core purpose of the project and documenting project objectives provides clarity among all  
258 involved, minimizing misunderstandings and rework. The foundation for every AV communication system project –  
259 regardless of size, scope, and complexity – begins with the following objectives:

260 a) A complete understanding of the project would answer the following questions:

- 261 • **Who** is on the project team? **Who** are the stakeholders? And **who** are the end-users?
- 262 • **Why** is the project being implemented?
- 263 • **What** is the project scope, **what** is the business case, and **what** are the requirements?
- 264 • **When** will the project occur and **what** are the requirements for completion?

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- b) Identify the tasks and deliverables to be performed.
  - **How** will the work get done? **What** is the timeline and the milestones? **Who** is doing **what** and **when**? Determining these items will play a key role in determining the resources required to accomplish the project.
  - A **project summary, or charter**, may be used as the starting point for planning and as a guiding document throughout the life of a project. (See Annex A for more details.) It provides the project's stakeholders with a formal, shared definition of the project at summary level.<sup>1</sup>
  - A **project plan** can be used to guide project execution, management, and control. (See Annex A for additional details.)
- c) Corresponding estimated effort required to complete the activities.
  - **How** much is the budget and **what** are the resources? **What** can go wrong? **What** do we need in our Bill of Materials (BOM), Bill of Labor (BOL), Bill of Services (BOS), and Design?
- d) A clear understanding of how the project team will know the project is done.

#### 279 4.1. Determine What Can Go Wrong

280 On every project – regardless of size or scope – there is a possibility that something can go wrong. Therefore, an  
281 evaluation of the project's complexity and risk levels should be conducted and documented at the onset of the  
282 project and throughout its duration. Documentation is the best means to understand and control the risk factors.  
283 The outcome of the evaluation will contribute to the classification of the project: simple, moderate, or complex; and  
284 help to determine the level of documentation needed.

285 As part of the project planning, the project team shall:

- 286 a) Identify the anticipated project risks.

287 Risk is a factor of any project. Once identified, the risk can be addressed in one or more of the following  
288 ways:

- 289 1. Acceptance – accept that the risk may occur and deal with the ramifications
- 290 2. Avoidance – modify the scope to avoid the risk
- 291 3. Mitigation – do a workaround or take additional actions to lessen the impact of the risk
- 292 4. Transference – outsource the risk to an entity or resource that is equipped to handle it

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<sup>1</sup> In some regions and under some project management methods, the project charter is the formal document authorizing the start of a project. Other common terms used to describe a project summary/charter include terms of reference, program or project description, and project scope (not to be confused with scope of work).

293 Risk is often thought of in a negative sense – impacting the project (scope, quality, time, cost, resources)  
 294 adversely. However, risk-based thinking can help identify opportunities – which can be considered as the  
 295 positive side of risk.

296 b) Classify the project based on its level of complexity: simple, moderate, or complex.

297 Complexity involves project factors such as: the number of tasks, coordination elements, contingencies,  
 298 regulatory requirements, number of participants and/or technical unknowns. As project complexity  
 299 increases, the amount of project documentation to control the risk will increase.

300 **4.2. Classify the Project**

301 The classification level of the project will determine the type and nature of documentation required. There are many  
 302 types, sizes, and classification levels of AV communication system projects. Every project has a unique set of  
 303 evaluation factors that can impact its classification such as: budget, customization, team consensus, regulatory  
 304 requirements, and/or project schedule.

305 This Standard classifies projects as:

- 306 1) Simple (11 To 15 points)
- 307 2) Moderate (16 To 21 points)
- 308 3) Complex (22 or more points)

309 Evaluation of complexity differs based on each organizations or individual’s experience, resources, and ability. Figure  
 310 1 provides common project factors and their classification level. Add up the total points for each factor below as a  
 311 guide to help define the complexity level for your project.

312 **Awarded Point Criteria**

	One Point Criteria	Two Point Criteria	Three Point Criteria
<b>Geographic spread</b>	1 Area	2-3 Areas	>3 Areas or international
<b>Number of sites</b>	1	2-3	>3
<b>Project Budget</b>	<\$50k	\$50-100k	>\$100k
<b>Technical Complexity</b>	Evaluate on a scale of 1-3		
<b>Number of Rooms or Room Types</b>	1-6	7-20	>20
<b>Number of other trades</b>	0-1	2-3	>3

<b>Subcontract or Union Labor</b>	0	1-2	>2
<b>Number of key Stakeholders</b>	1-3	4-6	>6
<b>Risk Factors</b>	Evaluate on a scale of 1-3		
<b>Resources Required</b>	1-4	5-10	>10
<b>Project Schedule</b>	Low Urgency	Moderate Urgency	High Urgency

Figure 1: Project classification

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314 **Definitions of Awarded Point Criteria:**

<b>Geographic Spread</b>	Is the project comprised of: buildings in one city; one area; or multiple cities and areas? Does the project span across international borders, or consist of other complex locational factors? Is the location remote or isolated?
<b>Project Budget</b>	There may be a high value in equipment and/or services that may be provided by others but are part of the finished product that you are responsible for. Take all factors into account in determining the overall value of the project.
<b>Technical Complexity</b>	<p>The following three key elements work together to determine a project's technical complexity:</p> <ol style="list-style-type: none"> <li>1. The system design (type of system and product selection).</li> <li>2. The skills and experience of the project team relative to the system design.</li> <li>3. The construction and installation methods necessary to achieve the expected outcome.</li> </ol> <p>To determine the awarded points criteria for a project, an honest evaluation is required of the selected project team against their skills and experience, the type of system design and product selection that exists, and the means &amp; methods of installation.</p> <p>Does the team have the required experience with these types of systems? Do they have the manufacturer training and/or onsite experience with the product mix? Are special tools needed or do unique installation challenges exist?</p>
<b>Number of sites</b>	Logistical challenges increase as the number of sites within a project increase. Ensuring that the right material and personnel resources are at each site at the correct time, coordinating cross-site testing, and dealing with differences in codes, methods, or customs between localities, can increase the complexity of a project.
<b>Number of rooms or room types</b>	A project may consist of a single room, multiple rooms, or multiple rooms in multiple locations. A project design may consist of a single room design with multiple occurrences, or multiple rooms with individualized designs. In between these extremes, any combination may exist. The project team's evaluation of these factors will determine the complexity level.

<b>Number of other trades</b>	Going into an existing space as the only trade working in it means more control over many factors. Conversely, being one of dozens of contractors on a project, may demand very close coordination with one or more of those other trades as well.
<b>Subcontract or Union Labor</b>	Any time other trades (and their associated unknowns) are involved, a higher level of communication, detail, and instruction is required in the project documentation.
<b>Number of key stakeholders</b>	Just like other trades on a job site the number of key stakeholders plays a crucial role in your communication and documentation plan. One project may have a key client contact who purchased the project and is responsible for signing it off at the end. Other projects may have a complex web of clients, end users, architects, consultants, etc.
<b>Risk Factors</b>	Risk factors can include a wide variety of internal and external forces including the project recipients, regulatory requirements, and the profile of the involved stakeholders. The point is to think through the potential project risks and determine how proper planning and good documentation can help mitigate them. As each project team will view their project circumstances differently, a project team should determine if the project has low risk factor (1 point), a moderate risk factor (2 points) or a high-risk factor (3 points).
<b>Resources required</b>	The number and type of skillsets / resources / tools required to execute a project affect its overall complexity. Questions for consideration include: How many entry level apprentices can work on this project vs very experienced resources? Will any hard-to-find special subject matter experts be needed? What level of documentation is appropriate for the resources planned?
<b>Project Schedule</b>	The level of complexity resulting from the project schedule is a function of what is required to support objectives throughout the project. This includes the team's ability to meet the requirements within the allotted time duration. The duration of the project does not necessarily equate to the level of its complexity. For example, a short-term project does not automatically mean less complexity nor does a long-term project mean greater complexity.

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316 **5. DOCUMENT THE PROJECT**

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Project documentation is an essential function throughout a project. The project team shall be responsible for defining what documents are needed for the given project, who will create them, who will be responsible for approving, who will review, and who will use the information.

320 **5.1. Project File Record**

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The project file record is a formal, separate document that shall be maintained to officially log acceptance of each documentation element by the accountable party and distribution to the informed parties, see section 5.2 below. The file record is a method for listing each of the individual documentation elements that will be generated in the lifecycle of the project. The file record or document registry shall be active throughout the project, updated periodically when new documentation elements are added or removed from project scope. The file record should include pertinent information about each documentation element such as: author, due dates, completion dates, recipients, links, and other related meta data.

328 Essential information in the project file record is declaration of responsibilities and assignments for individuals and  
329 groups participating in the project.

330

## 331 **5.2. Responsibility Assignment Matrix**

332 The *Responsibility Assignment Matrix* is a project management tool that defines and documents “who does what”  
333 on a project. By communicating a project’s work structure and clearly describing the parties involved, and their  
334 level of involvement, this tool can help prevent blurred lines of responsibility.

335 Items documented in a responsibility assignment matrix include:

- 336 • Defined project documentation tasks and deliverables and the roles of stakeholders during the process of  
337 developing tasks and deliverables
- 338 • The relationship of different entities or groups to each documentation element.

339 There are four customary roles for the responsibility assignment matrix, outlined below:

- 340 **1. Responsible** – The role, person or group who creates the documentation element.
- 341 **2. Accountable** – The role, person or group who has final approval of the documentation element.
- 342 **3. Consulted** – Roles, persons or groups who will be consulted for their input to the documentation element,  
343 to establish design intent, determine technical performance specifications, or any other need as identified  
344 for the project.  
  
345 **NOTE:** Do not confuse “consulted” with an AV consultant. An AV consultant may assume any of these roles  
346 during the project documentation process.
- 347 **4. Informed** – Roles, persons, or groups who will be informed when the document is approved. In this case,  
348 formal project documentation archives may be considered a role.

349 Other roles may be defined by project groups depending on local custom and need.

## 350 **5.3. Minimum Documentation**

351 Minimum documentation is determined by the specific needs of each project at its beginning, as it changes, and at  
352 the project’s conclusion. The project stakeholders should choose the documentation elements and their  
353 corresponding level of detail that best conveys the necessary information to the project team.

354 Since every project is dynamic, so are its documentation requirements. Circumstances can change that affect the  
355 needed documentation, including a redefinition of the project’s classification, a change in the project’s participants  
356 or stakeholders, or a change in project scope. Such changes may result in modification of items cited in the  
357 Responsibility Assignment Matrix. While this standard cites specific items for the minimum documentation of each  
358 project classification, it also allows for the stakeholders to alter, or customize, specific items as the project warrants.

359 For example:

- 360 • Complex projects require a formal project schedule; this does not preclude stakeholders from developing a  
361 similar formal project schedule when managing a simple or moderate project.

362 • Simple projects do not mandate individual device details as stipulated for a moderate project; stakeholders, at  
363 their discretion may elect to include such details if that information is relevant and constructive to the effort  
364 of a simple project.

365 • A Complex project may not include an audio system; in this instance the audio coverage requirement would  
366 be waived as it is not relevant to the project.

367 Stakeholders should always provide input to the minimum documentation elements defined below for a simple  
368 project. Projects with greater than simple classification should include further documentation elements as suggested  
369 in this section and other elements deemed applicable and constructive to the project outcomes.

370 The minimum documentation elements are defined below.

### 371 **5.3.1. Simple Project**

372 Required documentation for a simple project shall consist of the following documents:

373 1. **Scope of Work** – At a minimum, the scope of work shall include either a detailed description or functional  
374 narrative of the work to be performed and performance verification test metrics. The scope of work may also  
375 include, but is not limited to, budget or opinion of probable cost, key milestones, deliverables, objectives,  
376 exclusions, rationales, standards, or other information.

377 2. **Bill of Materials** – A detailed list of all system components, or at least the system components, defined by the  
378 project’s scope of work. Information on each component can include a description, serial number, TCP/IP and  
379 MAC information, warranty details, or other pertinent information.

380 3. **Architectural Locational Information**– This includes, but is not limited to, device locations and related  
381 infrastructure requirements. Architectural locational information can be conveyed on formal architectural  
382 drawings, or through informal, red-lined photographs, markings on site or other graphical means. If  
383 architectural drawings are used, device symbols (see J-STD-710, *Audio, Video and Control Architectural Drawing*  
384 *Symbols Standard*) should be included in a separate set of architectural plans. Notes should include device  
385 mounting height or locational details including required back boxes and structural mounting details. Scaled  
386 drawings are preferred but not required.

387 4. **Architectural References and Details** – This includes but is not limited to elevational, isometric, or other views  
388 of devices with key dimensions allowing a contractor to install the devices or other trades to install supporting  
389 infrastructure (i.e., power, conduit).

390 5. **System Interconnection Information** – This is typically a drawing, formal or informal, that includes detailed  
391 information on how each component in the system is connected. This may include part numbers, cable type,  
392 cable labels, detailed network information<sup>2</sup> if required, and other pertinent information relevant to the  
393 installation and operation of the designed system.

394 6. **Equipment Mounting Information** – This is typically a drawing, formal or informal, that includes the location  
395 and placement of equipment inside of any equipment rack (See AVIXA F502.01:2018, *Rack Building for*

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<sup>2</sup> Network information, as used in this Standard, includes, and is not limited to: any physical or logical addresses, protocols, means of configuration, security provisions, and other details that will vary by type of project/equipment and type of networking.



396 *Audiovisual Systems*) or other location. This should include part numbers and detailed rack or location  
397 identification.

398 7. **System Performance Verification** – The system performance verification tasks, metrics, and verification items  
399 for completed systems are outlined in ANSI/INFOCOMM 10:2013, *Audiovisual Systems Performance*  
400 *Verification*. The project team should develop this list during the origination phase of the project, selecting items  
401 that are appropriate for the job at hand and rejecting others that are not germane. Responsibilities for  
402 completion of the verification report should be documented in the Responsibility Assignment Matrix.

403 8. **As Built Documentation** – As Built Documentation is the correction or modification of any project  
404 documentation or software created throughout the project to reflect the final, installed, and accepted condition  
405 of the AV system. The as built documentation is considered essential by owners for all future service and  
406 maintenance of the system, such that a correct baseline for all system elements is established at the completion  
407 and acceptance of the system.

408 9. **Closeout Requirements List** – Documentation of what needs to be accomplished or delivered for the project to  
409 be considered “complete.” The closeout requirements list shall be developed at the start of the job and items  
410 delivered at appropriate project milestones. This list should include any tasks, deliverables, documentation,  
411 software, licenses, service agreements, and warranty statements. Task examples include trash disposal,  
412 recycling of excess materials, and display surface cleaning. Documentation examples include all as built  
413 documentation, warranty statements, maintenance schedules and other elements agreed upon at the start of  
414 the project.

415 At a minimum, the closeout requirements shall include the documentation elements outlined under each level  
416 of complexity (simple, moderate, complex) required by this Standard. See Table 1: Project Documentation  
417 Requirements.

418 **NOTE:** Closeout requirements are not the same as system performance verification. See ANSI/INFOCOMM  
419 10:2013, *Audiovisual Systems Performance Verification*, for more information.

420

### 421 **5.3.2. Moderate Project - Minimum Documentation Requirements**

422 Include all documentation requirements outlined in a simple project plus:

423 1. **Detailed Project Information** – These drawings begin the drawing package and should include a cover page,  
424 drawing index, schedule of responsible parties to the various aspects of the project, symbol key, abbreviations,  
425 and any general or specific project notes. A cover page should include identification information for the project  
426 team, construction team, architect, owner, and other related trades.

427 2. **Individual Device Details** – These drawings include but are not limited to specific information about installation,  
428 custom pin configurations, plate or panel details, and other pertinent information relevant to the installation  
429 and operation of the designed system. These drawing details should be referenced in other drawings such as  
430 the architectural or interconnection drawings.

431 3. **Cable Pathway Information** – This drawing shows the pathways and cables between each of the audiovisual  
432 system components and endpoints. Examples of details on this drawing include, but are not limited to,  
433 supporting infrastructure, direct point to point connections, and cable type.

434 **5.3.3. Complex Project - Minimum Documentation Requirements**

435 Include all documentation requirements outlined in simple and moderate projects plus:

- 436 1. **Project Schedule** – This should include a formal timeline of the project with milestones and deadlines. More  
 437 detailed project schedules may include predecessor relationship links between the start and end dates of tasks,  
 438 as well as the resources allocated to each task.
- 439 2. **Architectural Section Information** – This is typically a set of scaled drawings that depict a room or space from  
 440 multiple orientations and the relative heights of devices.
- 441 3. **Display Information** –Audiovisual designers make choices about display location, size, and type based on the  
 442 application and environment. The knowledge informing these selections is derived from experience, use of  
 443 formulas, or application of standardized procedures. The level of documentation required for the project will  
 444 vary – in a simple project, the process is usually informal; in a moderate or complex project, the process is  
 445 formalized. Formal documentation includes display viewing distance information shown over the architectural  
 446 floor plan or furniture layout. The drawings should include viewing arcs and angles (as outlined in AVIXA  
 447 V202.01:2016, *Display Image Size for 2D Content in Audiovisual Systems*) based on the type of viewing (basic or  
 448 analytical). These drawings can also include obstruction indications, audience viewing angles, and camera  
 449 viewing areas.
- 450 4. **Audio Coverage Information**– Audiovisual designers make choices about audio system design for many  
 451 different parameters; the primary element is the audio coverage of the listener area. The designer will choose  
 452 system type, distributed, point source or array, and then determine placement in conjunction with speaker  
 453 selection. This process to arrive at a solution can range from informal in smaller spaces to very formal using  
 454 computer modeling in more complex environment. The level of documentation required for the project will  
 455 vary. In a minimum project, the selection is more informal; in a moderate or complex project, the process is  
 456 more formalized. When formalized, the process should include drawings of loudspeaker coverage (See AVIXA  
 457 A102.01:2017, *Audio Coverage Uniformity in Listener Areas*) as well as microphone pickup or locational  
 458 information. These can be shown on floor, furniture, or reflected ceiling plans as required.

459 **Table 1: Project Documentation Requirements**

PROJECT DOCUMENTATION REQUIREMENTS			
Documentation Element	Simple (5.2.1)	Moderate (5.2.2)	Complex (5.2.3)
Responsibility Assignment Matrix	Required	Required	Required
Scope of work/specifications	Required	Required	Required
BOM	Required	Required	Required
Architectural location information	Required	Required	Required
Architectural reference Information	Required	Required	Required
System interconnection information	Required	Required	Required
Equipment mounting information	Required	Required	Required
System performance verification	Required	Required	Required
As Built Documentation	Required	Required	Required
Closeout requirements list	Required	Required	Required
Detailed project information		Required	Required
Individual device details		Required	Required
Cable pathway information		Required	Required
Project schedule			Required

Architectural section information			Required
Display information			Required
Audio Coverage Information			Required

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## 462 **6. ADDITIONAL DOCUMENTATION**

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463 Every project is unique; therefore, an exhaustive list of all possible documentation elements cannot be anticipated.  
 464 The minimum documentation cited in Section 5 is based on industry best practices and should be used as a starting  
 465 point for stakeholders to develop their project specific list that can be expanded based on the specific  
 466 circumstances.

467 Additional documentation elements shall be agreed upon by the project team early in the process. A list of these  
 468 elements shall be included in the Responsibility Assignment Matrix and the Project File Record.

469 Any site-specific, local, or regional requirements should also be considered and listed.

### 470 **6.1. Change Management of Project Documentation**

471 A formal record of all project documentation and changes shall be maintained to keep all project stakeholders  
 472 informed.

473 A process for modifying documentation elements shall be agreed upon and all parties involved in the project shall  
 474 be informed of the change. Authority to make additions or changes should be agreed upon at the original project  
 475 meeting and documented on the formal record of project documentation.

## 476 **7. CONFORMANCE**

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477 Conformance to this Standard shall consist of:

- 478 1. A fully completed Responsibility Assignment Matrix as defined in Section 5.1.
- 479 2. A completed Project File Record as defined in Section 5.2.
- 480 3. Receipt of all documentation elements outlined for the project as defined in Section 5.3.

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## 484 ANNEX A - PROJECT PHASES

485 Project phases may differ per region, but the information conveyed is similar. The concepts and examples in this  
486 Standard should be modified and adapted to fit distinctive project requirements, characteristics, and culture.

487 A variety of formal project management tools exist to define project phases such as ISO 21500:2021, PMBOK, and  
488 PRINCE2. Each approach uses a different set of terminology for project tasks and sequence of those tasks, and their  
489 resulting documentation.

490 An understanding of project management tools is useful for the application of this Standard. This Annex  
491 demonstrates the relationship between various project approaches and follows a purposeful trend from project  
492 beginning to conclusion. The sequence for a generalized project is shown in Figure B.1 below.



493

494 **Figure D.1: Overall sequence for any project (based on PKBOK Guide 6<sup>th</sup> Edition)**

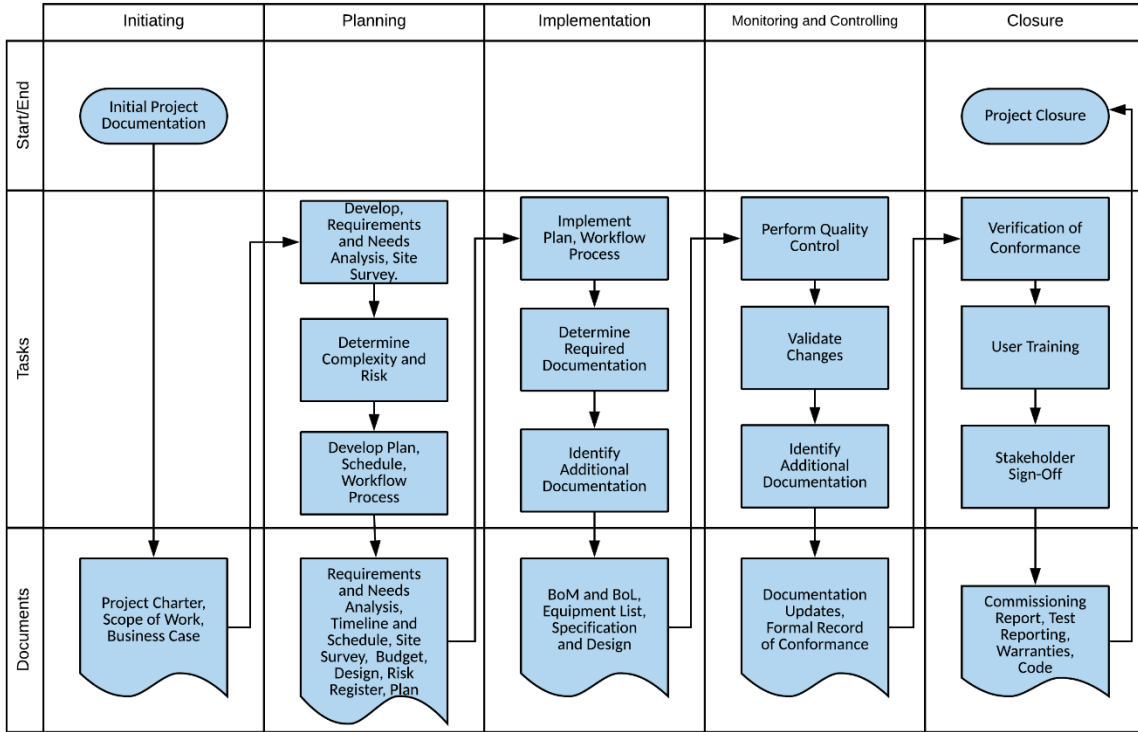
495 The chart below illustrates examples of regional or jurisdictional naming convention variations for the phases and  
496 sequencing of the design process. Due to these variations, this standard does not correlate tasks to the design  
497 phase or sequencing. This standard embraces all methods and naming conventions suitable to the parties involved.

Australia	Netherlands	India	Singapore	US
Brief	Phase 1: Initiation/feasibility	Project brief/feasibility study.	Initiation and feasibility study, research, and documentation. Conceptual proposals and artwork.	Pre-Design
R. Brief	Phase 2: Project definition	Design Brief Report (DBR)	Project definition.	Program Dev.
Concept Div.	Phase 3: Preliminary design	Detailed design, Bill of Quantities (BoQ) with approved brand/OEMS.	Preliminary design, naming convention, and illustrations.	Schematic Design
Design Dev.	Phase 4: Pre-design	Schematic design.	Fabrication of documentation, collation of charts, drawings, illustrations, and BoQ.	Design Development

Technical Doc.	Phase 5: Detailed design	Tender documentation with methodology for build, special terms of project, and general terms of project. The DBR, BoQ and schematics are used with the tender documentation.	Drawings and illustrations for tender document.	Construction Documents
Construction	Phase 6: Technical conditions/tender documents	Bidding process, technical verifications, vender finalization, award of contract.	Construction, BoQ, schedule of rates, schedule of work, conditions of contract.	Bidding/Negotiation
Completion	Phase 7: Bidding/contracting	Shop drawings submission and approval.	Bidding, contracting, preliminary interviews, presentations, and proof of concept.	Construction
	Phase 8: Construction design	Conduiting, trunking, cabling, installation, testing and commissioning, hand over.	Inspections, tender meetings, site meetings, and evaluations according to project timelines.	Post-Construction
	Phase 9: Commissioning	Client representatives' operation and technical trainings.	Testing, commissioning, and hand over.	
	Phase 10: Operational Phase	Onsite support and or operations support during the warranty period.	Service and maintenance contracts.	

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499 The chart below shows an example of how this Standard may be applied in a generalized project flow. The flow  
500 diagram below is representative of an idealized project. Different flows or management schemes may be used with  
501 this Standard adapted to those schemes.



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Figure B.2: Process Map

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